

# Technical Bulletin

## Over adjusting the rigging frame adjustment knob

Christie has identified that the adjustment knobs on the Christie One Rigging Frame, Christie H/Q Rigging Frame, and Christie QwikRig Rigging Frame may be over adjusted causing them to come off the threaded rod.

Do not over adjust the knobs causing them to become unthreaded.



The limiting range pins on the frames help to prevent over adjustment and keep adjustments in the useful range. For pitch and yaw, ensure the gap between the pin and the plate is more than 0.5 mm. Refer to the appropriate rigging frame instruction sheet for a diagram of the adjustment pins.

## Affected products

The following products are affected.

- Christie One Rigging Frame (P/N: 140-113106-XX)
- Christie QwikRig Rigging Frame (P/N: 140-128102-02)
- Christie H/Q Rigging Frame (P/N: 140-128102-01)

## Related information

The following instruction sheets provide information on assembling the rigging frames.

- *Assembling the Christie One Rigging Frame Instruction Sheet* (P/N: 020-101901-XX)
- *Assembling the Christie QwikRig Rigging Frame Instruction Sheet* (P/N: 020-102083-XX, where XX is -02 or higher)
- *Assembling the Christie H/Q Rigging Frame* (P/N: 020-102083-01)

## Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific: +65 6877-8737 or [Support.APAC@christiedigital.com](mailto:Support.APAC@christiedigital.com)